Meals on Wheels

Friday Fast Facts & News
Vol 173 - 1/3/2019

This week the Friday Fast Facts and News brings you .....

Page 1	Online Training available Strategic Planning for Nonprofits
Page 2	General Meeting of Queensland Meals on Wheels
Page 3	General Meeting Update 2018 Annual Information Statement due date extended
Page 3-4	Aged Care Quality Standards

Online Training available

A reminder that Member Services have access to our online training platform via Allara Learning http://mow.allaraonline.com/

We have five modules that anyone associated with your Service can complete and be issued with a Certificate of Achievement. The topics covered, and who we recommend complete that training, is listed below.

Workplace Health & Safety - all involved with the Service
Food Safety & Hygiene - those involved in kitchen/food preparation
Food Transport - those involved in meal delivery, both driver and aide
Workplace Bullying - all involved with the Service
Harassment and Discrimination - all involved with the Service

Those undertaking the training can register using their personal email at the link above or contact Rachael who can organise logins that are attached to your Service email.

When looking at our obligations under workforce training in the Standards, these modules are very usefull in developing your staff and volunteers.

Rachael Speechley
Volunteer Support Officer
vso@qmow.org

Strategic Planning for Nonprofits

If you missed the webinar hosted by the Australian Centre for Philanthropy and Nonprofit Studies, or would like to re-watch it, you can now access a recording by following this link: https://youtu.be/e1Tp5lmiDXU

Rachael Speechley
Volunteer Support Officer
E | vso@qmow.org

Meals on Wheels Queensland

The 2019 General Meeting of Queensland Meals on Wheels Limited is to be held **Tuesday 26 March 2019, commencing at 12.30 pm** in the Podium Room 4 at **Rydges South Bank, 9 Glenelg Street, South Brisbane, 4101**.
A light lunch will be provided from 11.45 am – 12.30 pm.
The following is the agenda for the meeting.
This notice has also been sent to all Member Services via email.

AGENDA

Meeting to commence at 12.30 pm

1	**Opening**	Chairperson – Tony Charlesworth
2	**Apologies**	Chairperson – Tony Charlesworth
3	**Minutes of previous General Meeting 14 March 2017**	
4	**Chairperson's Report**	Chairperson – Tony Charlesworth 12.45 - 1.00 pm
5	**Guest Speaker**	Representative from Qld office - Department of Health 1.00 – 1.20 pm
6	**Guest Speaker**	Representative from JLT Insurance 1.20 – 1.40 pm
7	**Guest Speaker**	Representative from Department of Communities 1.40 - 2.00 pm
8	**State Manager Report**	Interim State Manager & QMOW Ltd Staff 2.00 – 3.00 pm
	8.1 Interim State Manager Report 8.2 Service Level Agreements 8.3 Role of the Business Manager 8.4 Forums/Workshops April – December 2019 8.5 National Disability Insurance Scheme	
9	**Issues/Ideas from Member Services**	3.00 – 3.15 pm
10	**Q & A**	Chairperson – Tony Charlesworth Interim State Manager – Evan Hill 3.15 – 3.45 pm

Please advise info@qmow.org of the delegate/s who will be attending as soon as possible, but before Tuesday, 19 March 2019 for catering purposes.

Queensland Meals on Wheels Ltd
PO Box 2393, Strathpine Centre, Qld 4500
Telephone (07) 3205 5588 Facsimile (07) 3205 1667
Email: info@qmow.org Website: www.qmow.org
ACN 624 466 084

More than just a meal

Attending the meeting in person:
Via train, Rydges South Bank is a 3 minute walk along Grey Street from South Brisbane Train Station.
Via car, parking is available around the area and more information will be included in the email sent directly to Services.
Click here to view map

Can't attend in person: Join us online via Zoom? Click here to register for attendance by technological means (the modern day term for watch it online).

General Meeting Update

As part of the agenda for the upcoming QMOW General Meeting to be held on Tuesday 26 March, we are planning speakers from both Federal and State government agencies. To make the most out of this session, Member Services are invited to submit any questions or topics they would like raised on the day for these speakers ahead of time.

Your contributions will be highly valued and will contribute toward a successful and collaborative outcome. If you have any other questions or topics for discussion on the day you are most welcome to submit those as well.

Please forward to Evan Hill, Interim State Manager at evanhill@qmow.org or Lisa Lowe, Member Service Concierge at email: msc@qmow.org

Evan Hill
Interim State Manager
E | evanhill@qmow.org
P | 3205 5588

2018 Annual Information Statement due date extended

Due to the significant changes made to the ACNC's IT systems, the ACNC Commissioner has exercised his discretion to offer an extension to the due date of the 2018 Annual Information Statement.

Charities with a reporting period that ended on either 30 June, 31 July or 31 August 2018 now have until 31 March 2019 to complete their reporting.

This extension also applies to charities that report in bulk or are part of an approved ACNC group with a due date between 31 December 2018 and 28 February 2019.

Charities are encouraged to submit their 2018 Annual Information Statement at their earliest convenience through the ACNC Charity Portal.

Kath Neilsen
Field Support Officer
E | fso@qmow.org

Aged Care Quality Standards

Standard 5

Consumer outcome:

1. I feel I belong and I am safe and comfortable in the organisation's service environment.

Organisation statement:

2. The organisation provides a safe and comfortable service environment that promotes the consumer's independence, function and enjoyment.

A Meals on Wheels Service will not be assessed under Standard 5 as its focus is the physical environment that the organisation has control over, in which services are provided. An example of this would be a residential or respite facility.

To read the official departmental advice on which standards are applicable, visit https://agedcare.health.gov.au/sites/default/files/documents/07_2018/application_of_aged_care_quality_standards_by_service_type-_july_2018.pdf

The AACQA has more information around Standard 5 at https://www.agedcarequality.gov.au/providers/standards/standard-5

If you need any assistance, please feel free to contact us.

Rachael Speechley
Volunteer Support Officer
E | vso@qmow.org
M | 0428 541 866
P | 3205 5588

Kath Neilsen
Field Support Officer
E | fso@qmow.org
M | 0428 541 865
P | 3205 5588