



# Meals on Wheels

Friday Fast Facts & News  
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## Farewell and Thank You

As you are aware, I have been filling in for Nathan Hammond in the Meal Operations Officer role for the past four months while he has been on parental leave.

Nathan will be returning on Monday, and I will be putting my Cheffie hat back on full time.

I would like to say that it has been an absolute pleasure getting out and visiting many of the QMOW kitchens (although not as many as I would have liked to) and I have appreciated receiving your support and assistance during my short time in the role.

I now hand the reins back to Nathan who will continue to support you all in the fantastic work that you are doing!!!

**Sue Gilbert**  
*Acting Meal Operations Officer*  
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## 2018 AGM Meeting

If you missed our AGM, you can listen to the recording of the meeting on our website. Click on the link below or go to our website. The recording is in the Member's section under Resources.

**2018 AGM Meeting**

## SAVE THE DATE:

Queensland Meals on Wheels will be hosting a Roadshow/Forum at Mitchelton Meals on Wheels on Thursday, 8 November commencing at 12:00pm.

An agenda will be distributed to all Services early next week. Please register your interest by emailing Lisa Lowe at [msc@qmow.org](mailto:msc@qmow.org).

## NOVEMBER

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## Queensland Meals on Wheels has been successful with Smartek Registration to establish Blue Care partnerships across the State

Queensland Meals on Wheels has established a partnership with Uniting Care Queensland to enable member services to partner with their local Blue Care to deliver meals under clients Home Care Packages funding. Contact your local Blue Care home care service to query whether they would like to partner with your local Meals on Wheels member service to enable their Blue Care clients to receive home delivered meals funded by these clients Home Care Packages.

Meals on Wheels will be required to collect the co contribution “purchase of food costs” directly from the client. This amount is averaging around \$4.00 per meal package (purchase of food is GST free). The balance of your meal package costs will be invoiced to Blue Care. This includes all other costs associated with production, preparation, packaging, administration, GST and delivery of a meal package. E.g. \$10 + \$1.00 GST = \$11.00

Home Care Package funding enables you to receive your full fees on a cost recovery basis. Essentially what it costs your Meals on Wheels to prepare, package and deliver a meal to members of the community who are in receipt of a Home Care Package.

We at Queensland Meals on Wheels have been advocating for a \$14.00 meal package price (plus GST), but know there are some instances where this sell price is insufficient to cover production, preparation, administration and delivery costs. Therefore, your sell price should reflect these total costs of producing, packaging, preparing and delivering a meal package. There is an opportunity to negotiate this sell price at your local level at the time of completing your local Service Engagement Form with your local Blue Care.

The details required to complete a Service Engagement Form at a local level are;

- List your details of the Engaging Parties (your business and local Blue Care details).
- Add details of Service Requirements, i.e. Home delivered Meals on Wheels Meal Package of Main Meal, Soup, Dessert and Juice in accordance with Meals on Wheels National Meals Guidelines © 2016
- Funding: Home Care Packages
- Cost Details: Agreed Meal Price (ex GST).  
Agreed Meal Price (incl GST).  
Agreed Meal package purchase of food client co contribution – GST free (to be invoiced to the client and paid by client directly to XXX Meals on Wheels).

In addition, you may be required to verify “probity”. What does this mean? You may be required to provide a copy of your Police Check Policy, Police Check Procedure and a de identified copy of your Police Check Register to your local Blue Care.

A copy of the Uniting Care Queensland, Blue Care Service Engagement Form will be available to view on the Queensland Meals on Wheels website.

[CLICK HERE](#)

If you require any assistance, please don't hesitate to contact the friendly team at Queensland Meals on Wheels.

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*Community & Partner Engagement Officer*  
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## The Hon Ken Wyatt AM, MP

Minister for Senior Australians and Aged Care  
Minister for Indigenous Health  
Member for Hasluck

### MEDIA RELEASE

2 October 2018

#### **\$100 Million to Help Senior Australians Live at Home for Longer**

The Liberal National Government will invest an additional \$100 million over two years to support senior Australians to remain living independently in their own homes.

The funding boost for providers of the \$5.5 billion Commonwealth Home Support Programme (CHSP) will help grow five vital home services relied on by hundreds of thousands of people.

This is about giving senior Australians more certainty, more options and more independence.

The five CHSP services marked for growth include:

- Domestic assistance
- Meals
- Transport
- Home maintenance
- Home modifications

Our Government is committed to giving senior Australians as many choices as possible to remain living in the security of the homes they love, close to their families and connected with their communities.

Additional funding of \$50 million per year will be offered to a targeted group of successful existing CHSP service providers to meet immediate growth needs over two years from 2018-19, with the first payments to providers in January 2019.

The CHSP delivers high-quality support services tailored to each person's individual circumstances and preferences. There is a strong emphasis on helping maintain and restore the independence of senior Australians through wellness and rehabilitation support.

Approximately 1,600 CHSP providers deliver home services to around 800,000 clients across the nation.

The growth areas to be funded will include: Household jobs like cleaning and laundry; General repairs and care of homes and gardens; Modifications such as alarms, ramps and support rails; More transport for shopping and appointments; Meals at home and in community centres.

*Continued on page 5*

Our ageing population and the evolving needs and wishes of senior Australians are driving an increasing demand for home-based services.

The new CHSP funding builds on our Government's record \$5 billion aged care boost, announced in the 2018-19 Federal Budget, including the landmark *More Choices For A Longer Life* package, supporting people through better access to care, better quality of care and better ageing.

The CHSP is available to people aged 65 years and over, or 50 years and over for Aboriginal and Torres Strait Islander people.

It also includes support services for prematurely aged people on low incomes who are 50 years or over and are homeless or at risk of homelessness.

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Authorised by Ken Wyatt AM, MP, Member for Hasluck.

Kate Thiele  
Executive Director  
Australian Meals on Wheels Association  
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## Volunteering to meet Mutual Obligation Requirements

Many of our volunteers may volunteer to meet requirements of their government unemployment payments. Recently there have been changes to what is expected of people in line with their age and length of time receiving payments. Volunteer Queensland has put together a fact sheet in regards to the changes that can be found at:

<https://volunteeringqld.org.au/docs/Volunteering-Australia-changes-to-participation-requirements.pdf>.

From 20 September 2018, changes will apply to job seekers aged 30 to 49 and aged 55 to the Age Pension age. For those not within in these age groups, their requirements will remain unchanged. Please share this document with your volunteers.

## Governance of Aged Care Service Providers

With the focus of our industry currently on the upcoming Royal Commission, many within the industry are also suggesting that the governance of aged care providers, especially their boards, will also come under scrutiny. Plenty of information and resources are being highlighted to help navigate through this time. Community Care Review shared the document "Adding Value to Governance in Aged Care" which is a valuable read for anyone sitting on a management committee or thinking of doing so.

[https://www.qmow.org/files/adding\\_value\\_governance\\_aged\\_care.pdf](https://www.qmow.org/files/adding_value_governance_aged_care.pdf)

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## OCTOBER is . . . Safe Work Month

Safe Work Month, held nationally every October, brings work health and safety to everyone's attention and reminds us to work safely so we can come home safely at the end of the day.

### Mark your calendar! Safe Work Month 2018

King George Square Big Breakfast - Wednesday 3 October

Safe Work Month Breakfast Forums - 5-29 October

Injury Prevention and Return to Work Masterclass Series - Tuesday 30 October

Injury Prevention and Return to Work Conference - Wednesday 31 October

Register now



## Free WHS Advice and Support

Don't miss this opportunity! Workplace Health and Safety Queensland is offering **FREE** help and support for small to medium sized business operators to better manage workplace safety.

This is your opportunity to develop a work health and safety, and rehabilitation and return to work system for your business.

Incorporating safety into your business can help to:

- prevent injuries and incidents
- increase productivity and quality
- reduce business disruption
- improve worker morale
- be prepared for injured workers' return to work.

This service is designed to help small to medium businesses that have limited or no current health and safety processes in place.

This is a state wide service provided by the Queensland Government

To arrange for a Workplace Assistance Advisor to visit and provide support suited to your service please email:

[workplaceassistance@oir.qld.gov.au](mailto:workplaceassistance@oir.qld.gov.au)

OR follow this link to register your interest:

<https://www.worksafe.qld.gov.au/injury-prevention-safety/injury-prevention-and-management/register-for-ipam>

## Do you know the meaning behind our logo?

Although our logo was launched 5 years ago, we thought it was time we reminded everyone, what the Meals on Wheels logo symbolises.

It represents everything our brand is and does in one simple icon. The pictures to the right demonstrates how each of these components come together. You'll find this picture on page 5 of your Brand Identity Guidelines.

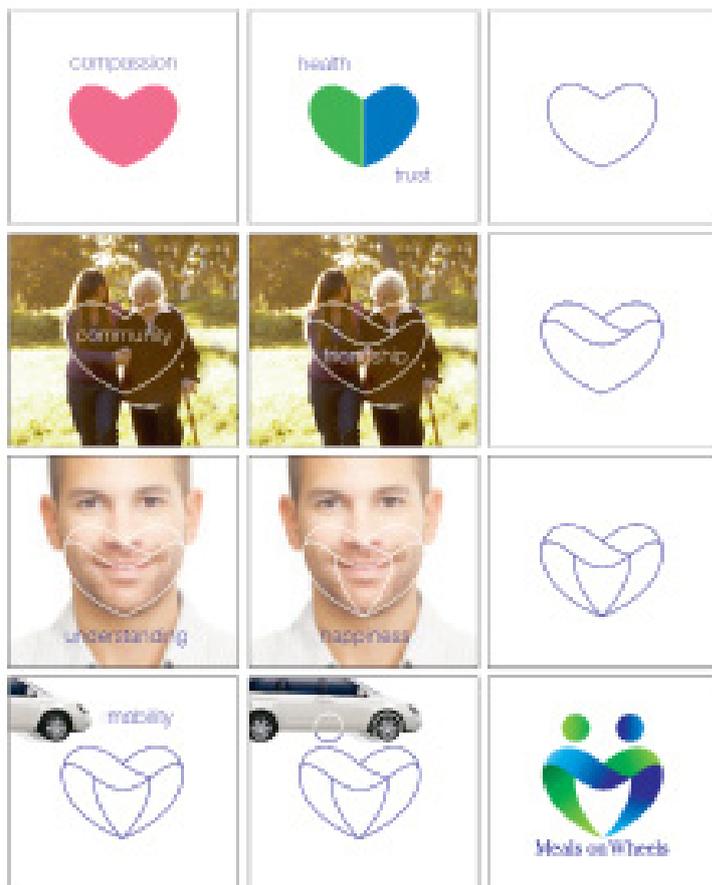
We care about people, our Compassion is represented by the heart shape.

Our Service provides nourishment to enable the health of our clients, and the trust that it will be delivered by a volunteer who will check on their basic wellbeing with each delivery.

We are a community based service, provided by the community, for the community. Friendship is created not only between our volunteers, but with our clients also.

The understanding and happiness our service brings, is also reflected by the heart shape and the sections within this shape, representing a person's face.

Since our inception we've always been Meals on Wheels, so of course the mobility of our service has also been included.



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