

Glove box guide claim kit

Witness to accident*

Name of witness

Address

 State Postcode

Contact numbers

Work

Home

Mobile

Was the witness an occupant of your vehicle? ☐ Yes ☐ No

Draw a simple diagram

- Mark your vehicle as A
- Mark other vehicles involved as B, C or 1, 2, 3 etc
- Name the streets and any landmarks.



This basic diagram may help, or draw a diagram on a separate sheet of paper.

***Note:** This is not a claim form but will assist you in recording relevant details about the accident.

For a better after



Accredited QBE Smash Repairer Network

Get back on the road up to 40% faster with our hand-picked, accredited repairers. No quotes required, taxi travel vouchers offered (\$50 each way) and a lifetime repair guarantee on all repairs. Call 1800 023 387.



Windscreen Repairer

We partner with O'Brien Glass to offer expert service using the latest windscreen replacement and repair technology. After noting down your policy number, call O'Brien Glass on 13 16 16.



Hail Repairer

QBE have preferred arrangements with recommended hail damage providers for fast, quality repairs by hail damage experts. Call your broker, intermediary or QBE to arrange to lodge a claim.



National Towing Services

If your vehicle is unsafe to drive, QBE has a National Towing Network that offers fast, 24/7 emergency towing services. Call 1800 023 387.



Hire Car Services

We partner with Avis Budget Group to provide priority service and competitively priced hire cars to customers nationally. Call your broker, intermediary or QBE on 1800 023 387 to arrange a car that suits your needs.



QBE Before & After

Call QBE on 1800 023 387 and provide your policy number.

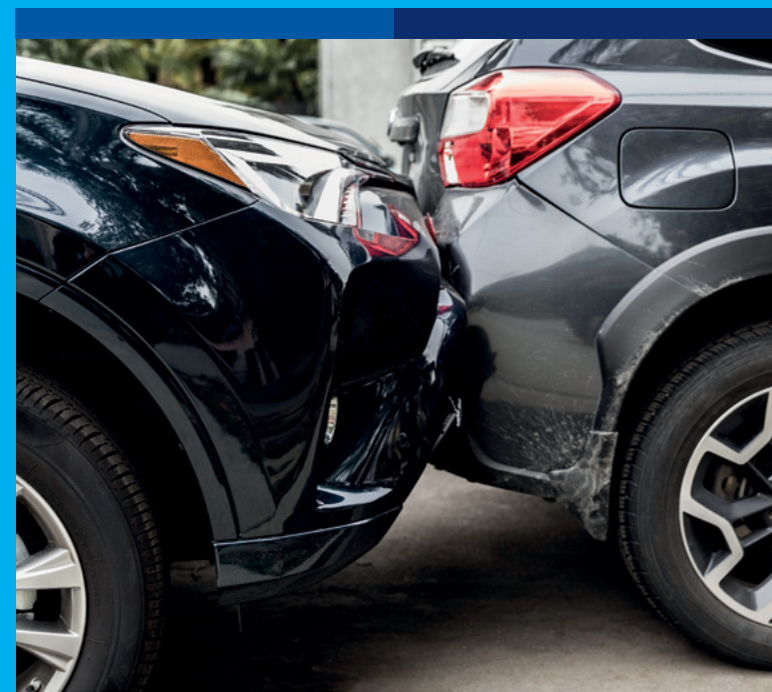
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QBE Before & After

Glove Box Accident Guide

What to do before & after you drive.



Before you drive make sure you periodically check:



Tyre pressure



Battery life



Tyre tread



Brakes



**Dashboard
warning lights**



**Oil and
radiator water**

How to make a claim



Contact your intermediary or broker to make a claim. You can also call QBE directly on 1800 023 387 or send your completed claim form to gicclaims@qbe.com



If your vehicle is not drivable, have the vehicle towed to a QBE Accredited Smash Repairer. See www.qbe.com/au/3star for a repairer near you.



If your vehicle is drivable, your broker, intermediary or QBE will provide you with the name of a convenient QBE Accredited Smash Repairer. They will contact you to arrange a time to drop your vehicle off for repairs. There is no need to obtain a quote beforehand if you use a QBE Accredited Smash Repairer.

After an accident

1. Check for injuries

If someone is injured, call 000. You may need to dial 112 from a mobile.

2. Notify the police immediately if:

- The driver refuses to stop or exchange details
- The driver appears under the influence of alcohol or drugs
- A vehicle needs to be towed away
- Someone is fatally injured or requires medical attention
- There is damage to property or animals
- It is required by state law

3. Contact your broker or intermediary from the scene

They can guide you on what steps to take immediately after an accident to ensure your claims process runs smoothly. You can also call QBE directly on 1800 023 387.

4. Write down vital details after the accident immediately

- Complete the form in this booklet
- Provide your details to the other party involved
- Include the details of any other driver or party involved
- Get the names and addresses of any independent witnesses
- If you have a camera phone, consider taking photographs of the scene
- Do not admit fault or liability, state only facts about the accident

Please remember, the more information you provide, the easier to determine liability and progress your claim.

What to do in the case of an accident

Accident details of other driver and their vehicle*

Registration plate number

Vehicle model

Name of other driver

Address

<input type="text"/>	State	<input type="text"/>	Postcode	<input type="text"/>
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Driver licence number

State of issue

Contact numbers

Work

Home

Mobile

Insurance company

Where did the accident happen?

Suburb

Street

Cross street

Date

Time

Details of damage to other driver's vehicle

<input type="text"/>
<input type="text"/>
<input type="text"/>

Name of Police Officer

Station

Event No.